

SURVEY AGENDA

Cleveland Clinic Abu Dhabi, Tawam Campus
Al Ain October 26-28, 2022

DAY ONE – 26 th October 2022		CCAD Attendees
Time	Surveyor	
07:45 – 08:00	Meeting with Survey Coordinator and Translators (to discuss logistical support issues and requirements)	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam, Eiman
08:00 – 08:30	Opening Conference and Agenda Review	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam, Eiman
08:30 – 09:00	Orientation to the Ambulatory Care Organization’s Services	Dr. Zein, Dr. Chapman, Dr. Samer, Dr. Ansari, John Tote, Cassandra, Roba, Samiha Al Balooshi, Colin, Abraham, Davina, Smitha
09:00 – 10:00	Leadership for Quality, Patient Safety, Ethics, and Culture of Safety Interview, Part One	Dr. Zein, Dr. Chapman, Dr. Samer, Dr. Ansari, John Tote, Cassandra, Roba, Samiha Al Balooshi, Colin, Abraham, Davina, Smitha
10:00 – 12:00	Document Review	Abraham, Davina
12:00 – 13:00	Surveyor Working Lunch (private surveyor lunch for survey planning)	
13:00 – 14:00	Facility Management and Safety Document Review	Sara Alameri, Abraham, Davina, Najla Naqi, Rubelin Pedronio, Robiel Ghebrekidan, Hamda AIMheiri, Mariam, Eiman
14:00 – 16:00	Facility Tour	Abraham, Davina, Najla Naqi, Rubelin Pedronio, Robiel Ghebrekidan, Hamda AIMheiri, Mariam, Eiman
16:00 – 17:00	Infection Prevention and Control, Interview and Tracer	Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Claire Nolan, Eiman
17:00 – 17:30	Meeting with Survey Coordinator (as needed, to identify needs for the following day)	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam, Eiman

Note:

- Individual Patient Tracer Activity may include Department/Service Quality Measurement Tracers, the Chronic Disease Management Tracer, and/or other tracer activity.
- When a separate Medication Management System Tracer is not noted on the agenda, the surveyor will address medication management through other tracer activity. If the organization has no medication processes/services, the Medication Management System Tracer will not take place

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DAY TWO - 27 th October 2022		CCAD Attendees
Time	Surveyor	
08:30 – 09:00	Daily Briefing	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam, Eiman
09:00 – 10:00	System Tracer: Medication Management Interview and Tracer	Dr. Samer, Dr. Ansari, Cassandra, Rabih Dabliz Abraham, Davina, Smitha, Mohammed Salem, Mariam, Eiman
10:00 – 11:00	Quality Program Interview-Ambulatory Care Organization Operations	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam
11:00 – 12:00	Individual Patient Tracer Activity	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam
12:00 – 13:00	Surveyor Working Lunch (private surveyor lunch for survey planning)	
13:00 – 14:00	Individual Patient Tracer Activity	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam
14:00 – 15:30	Individual Patient Tracer Activity	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam
15:30 – 16:30	Supply Chain Management and Evidence-Based Purchasing Interview and Tracer	Adel Aljunaibi, Fatima Alsubaihi, Abraham, Davina, Muhammed Wagh, Muhammed Halidukutty, Amish Rahman, Mariam, Eiman, Firoz
16:30 – 17:00	Meeting with Survey Coordinator (as needed, to identify needs for the following day)	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam, Eiman

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DAY THREE - 28 th October 2022		CCAD Attendees
Time	Surveyor	
08:30– 09:00	Daily Briefing	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam, Eiman
09:00 – 10:00	Inactive Patient Medical Record Review	Jeffery Bird, Abraham, Davina, Smitha, Shamma AlQubaisi, Mohammed Salem, Mariam, Eiman, Nawal.Ismail
10:00 – 12:00	Medical, Nursing, and Other Health Professional Staff Education Qualifications Session	Samiha Al Balooshi, Alaa AlQadi, Abraham, Davina, Smitha, Meenu Mynam, Rashid AlQubaisi
12:00 – 13:00	Leadership for Quality, Patient Safety, Ethics and Culture of Safety, Part Two	Dr. Zein, Dr. Chapman, Dr. Samer, Dr. Ansari, John Tote, Cassandra, Roba, Colin, Abraham, Davina, Smitha
13:00 – 14:00	Surveyor Lunch Break	
14:00 – 15:00	Survey Integration and Report Preparation	
15:00 – 15:30	Conference with Leadership to Review Exit Report Findings	Dr. Zein, Dr. Chapman, Dr. Samer, Dr. Ansari, John Tote, Cassandra, Roba, Colin, Abraham, Davina, Smitha
15:30 – 16:30	Conference with Staff to Review Exit Report Findings	Dr. Samer, Dr. Ansari, Cassandra, Abraham, Davina, Smitha, Mohammed Salem, Mariam, Eiman

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