

A Mubadala Health Partner



## JCI Surveyor's Journey

2

4

Survey- planning session

Opening conference and orientation to the organization

Leadership session

Tracer
methodology using
actual patients or
caregivers to
assess compliance
to standards

3

6

8

Individual tracers
following a
patient through
the course of
care to evaluate
his/her
experience

System tracers
evaluating the
system/
processes
including
coordination and
communication
among disciplines
and departments

Caregiver competence assessment process

Medical staff credentialing and privileging session

7

10

Enviroment of care session, including a building tour

Exit conference, including a written summary of the survey findings

